



# Manchester City Council Housing

## Managing Manchester City Council's housing stock to provide quality, homely living

### Maintaining quality and comfort for the residents of MCC Housing

**Equans, provide ongoing maintenance and repairs to 12,000 homes on behalf of Manchester City Council Housing each year as well as refurbishing and making adaptations to the council's housing stock to give the city's residents suitable housing of a high quality.**

#### Striving to achieve an important and ambitious target

Keeping the city's housing in top condition

Each year, through this partnership, Equans undertakes around 55,000 repairs to council owned housing stock in Manchester, ensuring their residents are provided with good-quality accommodation suitable to the needs of their daily lives.

We also work to keep residents safe in their homes, undertaking approximately 11,000 gas service inspections to properties each year.

#### Suitable housing for all

We understand the difficulties that individuals face in their daily lives, either as a result of having additional needs and disabilities or as a condition of age.

Every year we adapt homes for 800 people, making day-to-day activities, such as access, mobility around their home and taking care of personal hygiene, easier.

### Battling the blight of empty properties

Empty properties are known to have a negative impact on neighbourhoods across the country, being hotspots for crime and antisocial behaviour.

Equans successfully refurbish over 500 properties on an annual basis, bringing them back into circulation as useable housing stock and providing comfortable homes for families, whilst also reducing the negative behaviours associated with empty properties.

### Facilitating a strong community

We go even further to improve the lives of Manchester's residents through our employment and social value activities.

Each year, we commit to maintaining employment for 15 apprentices; offering the training, on the job experiences and access to education that that need to successfully transition into a career in these industries.

Equans employees donate 1000 hours of volunteering activity to local causes each year. This allows every member of the contract to give back to the charities and endeavours they care about, improving local lives and feeling great about their efforts.

Furthermore, we make over £35,000 in donations to local causes each year, providing good causes with aid to help alleviate the financial pressures they face in undertaking their charitable works.



## Key facts

**Client: Manchester City Council**

**Value: £18m p.a**

- ▶ Repairs and maintenance contract covering 12,000 homes
- ▶ 550 empty properties brought back into circulation each year
- ▶ 800 property adaptations completed each year
- ▶ 15 apprenticeship positions maintained
- ▶ Over 1000 hours of volunteering donated to the local community each year
- ▶ Equans makes over £35,000 in charitable donations in the region through this contract each year.

