



Privacy policy for visitors to the Equans UK & Ireland website.

Data Controller

When you visit the Equans UK & Ireland website (“our website”), your personal data will be processed by Equans Services Limited (“Equans”) as a data controller. Any enquiries or complaints regarding the processing of your personal data may be directed to the Data Protection Officer at privacy.uk@equans.com.

Purposes and legal bases for the processing of your personal data

When you visit our website, we will process your personal data in order to:

- Provide you with information about the products and services that we offer;
- Respond to your queries and requests for assistance (where necessary we will share your data with other parts of the Equans Group in order that you receive a response to your enquiry);
- Track your journey across our website to help us improve our services and the performance of our website; and
- Comply with our legal obligations.

When you visit our website, we will process your personal data where it is in our legitimate interest to do so for the purposes outlined above.

When you submit an enquiry to us via our website, we will ask for your consent to process your personal data. We will also ask for your consent in relation to optional cookies that we use on our website (please also see our cookie policy). If you have given us your consent to process your personal data, you may withdraw that consent at any time.

Categories of personal data

When you submit an enquiry to us through our website, we will ask you to provide your name and your e-mail address.

We will also give you the option to provide us with your telephone number, the name of the company that you work for or represent, as well as any other information which you feel is relevant in relation to your enquiry.

Recipients of your personal data

We treat the personal data of visitors to our website confidentially and in accordance with applicable data protection laws. All of our staff who will handle your personal data have received training in data protection.

Our website is hosted and supported by a data processor who is based within the EU. That processor will have access to your personal data in order for them to fulfil their contractual obligations to us.

We will not share your information with any third parties for the purposes of direct marketing.

In certain circumstances we may be required to share your personal data with public authorities or other third parties where we are under a legal obligation to do so.

Transfer of personal data to third countries

When you visit our website, your personal data will be processed within the EU.

Retention of your personal data

In order to provide you with our products and services, or to resolve any disputes or complaints, we keep your personal data for one year, after which time it will be deleted.

Your rights

Data protection legislation provides you with extensive rights regarding the manner in which your personal data is processed by us. These rights are summarised below.

Right of access	You have the right to be informed about the processing that we undertake, and you may request access to and/or a copy of your personal data.
Right of correction	You can ask us to amend the information we hold about you if it is not accurate or if it needs to be updated.
Right of deletion	In certain circumstances we will delete the data at your request, if it is no longer legitimately needed
Right to restrict the processing	In certain circumstances you have the right to have the processing restricted.
Right to data portability	You may obtain and reuse the personal data you have once provided us. In certain circumstances we can provide a selected set of the data delivered in a machine readable format.
Right to object to processing	In certain circumstances you have the right to object to the further processing of your personal data.

If you wish to exercise any of these rights, please contact the Data Protection Officer at privacy.uk@equans.com.

If you are not satisfied with the manner in which we deal with your request, or if you wish to lodge a complaint about the manner in which we have processed your personal data, you may contact the relevant Supervisory Authority.

The supervisory authority in the UK is the Information Commissioner (<https://ico.org.uk/>).

The supervisory authority in Ireland is the Data Protection Commissioner (<https://dataprotection.ie/>)

Personal data provided by users of our website will not be subject to automated decision making.