



LEWISHAM SCHOOLS

Bouygues Energies & Services, an Equans company, has a 30-year contract to deliver total facilities management for the Lewisham schools. We need to ensure a delivery of operational excellence to ensure the buildings are safe, comfortable and the best working environment for the occupants. We will invest in energy saving initiatives, with a key focus on sustainability and the environment.

We have an excellent client and service provider relationship, following best practice and customer-focused service delivery, which adds value to a robust and cost efficient contract. We provide hard and soft FM services to four schools in south east London as part of a PFI contract. That's 60 employees across 4 schools, 2 secondary schools, 1 primary and 1 special needs delivering total FM services.

Our Solutions

We hold monthly meetings with the head teachers of each school and weekly meetings with the business managers on each site to ensure open and transparent communication between us and the client. This also means we are able to address any issues that may occur promptly. We have also introduced a pupil app to report requests to our helpdesk in real time.

We have various solutions in place to help the schools to be more energy efficient, including a programme of works to replace the lighting with LED energy- efficient panels and downlighters. At Forest Hill School we have replaced approximately 95% of the 300 fittings in corridors from normal 52W lamps to 22W LEDs.

At Greenvale School we have also replaced 95% of 150 fittings in corridors to LEDs.

We have installed reflective foil to some windows to keep the building cooler, and introduced a new replacement energy efficient chiller to one of the buildings.

Our Services

- M&E maintenance
- Building fabric maintenance
- Utilities management
- Cleaning and window cleaning
- Grounds maintenance
- Pest control
- Waste
- Health & safety management
- Environmental management
- Security
- Lifecycle fund management

- Helpdesk
- Caretaking & reception

The Client Benefit

We have recently achieved Ecosite accreditation and our light replacement programme has reduced electricity consumption and provided an estimated saving of £2,000 per year.

We work collaboratively with the schools and the Local Authority to enhance the wellbeing and safe guarding of pupils.

In addition, we provide: minor repairs at no charge; provision of a gardening facility for the students; sponsorship of the football team; and work experience for Forest Hill and Greenvale schools.

Key Facts

- 95% of lights replaced with LED lighting at two schools
- £150K total savings to the schools through CSR
- 80% reduction in water use using innovative pumps

