



# QUALITY POLICY

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**EQUANS UK & Ireland (EQUANS) combines its expertise in technical services & facilities management, energy solutions and regeneration to empower businesses and communities to fully embrace the energy, digital and industrial transitions that are reshaping the way we use energy, as well as move, work and live.**

**Our Quality Policy and procedures support the EQUANS' global 'fundamentals' - the common framework and ways of working that provide the basis for how we manage and operate across our entire business.**

**EQUANS considers quality to be at the heart of our service delivery and it underpins all that we do. It is the policy of the business that all of our activities are carried out in accordance with the requirements of our Management System. We are serious about doing things properly and continually improving the way we work to provide our customers with excellent standards of service delivery.**

EQUANS' Management System provides a collaborative framework for our strategic direction and objectives through to Divisional and local business plans, objectives and targets.

Senior Management supports the implementation and review of our Management System to ensure it continues to meet the needs of our stakeholders including all statutory and regulatory requirements.

EQUANS recognise our people are an integral part of our success and will therefore ensure they are comprehensively trained, equipped and empowered to maintain and exceed our customers' expectations in delivering a quality product and excellent service.

EQUANS recognise that culture plays a large part in delivering against plans, objectives and targets. The leaders and senior management will work to engender a positive culture where the principals of quality management are embedded in the day to day operation of the business.

We are passionate about maximising the social and economic benefits wherever we work, which is why we employ local people and work closely with our communities.

We expect the same standards of excellence from our supply chain and use only services and products provided by EQUANS selected, approved, preferred or certified suppliers.

Through a process of audit and review, including Leadership Safety Visits (LSV), Managerial Safety Visits (MSV), External & Internal Auditing, we are committed to continually improve the Management System to ensure it is effective and continues to meet the needs of the business. This allows for collaboration, sharing of best practice and innovation in order to promote continual improvement within the business and the partnerships within which we work.

This policy will be reviewed annually and updated as necessary to ensure that it continues to align with business strategy and objectives.

We ensure that this policy is cascaded and communicated to employees throughout our business and available upon request for interested parties.

A handwritten signature in blue ink, appearing to read "Jean-Philippe Loiseau", is written over a horizontal line.

**Jean-Philippe Loiseau**  
Chief Executive Officer  
EQUANS UK & Ireland